

Community Safety Report 2021
Madison Square Park Conservancy
The Flatiron 23rd Street Partnership
Community Board 5



Dear Community Members,

January 11, 2021

Happy New Year! Thank you for joining Madison Square Park Conservancy and the Flatiron 23rd Street Partnership in the conversation a few weeks ago to discuss public safety in the Flatiron/ Madison Square Park area. We have spent the past few weeks in conversation with the various agencies that support and provide services to the community.

Madison Square Park Conservancy & The Flatiron 23rd Street Partnership, along with the leadership at Community Board 5, have created this document to serve as an information-based resource for neighbors to ensure that everyone has the tools they need to feel safe while also working to support New Yorkers in need.

LIST OF SERVICE PROVIDERS:

NYPD's 13th Precinct

<https://www1.nyc.gov/site/nypd/bureaus/patrol/precincts/13th-precinct.page>

13th Precinct Neighborhood Coordination Officers

PO Arlyn Zapata: Arlyn.Zapata@nypd.org

PO William Cannata: William.Cannata@nypd.org

Department of Social Services

<https://www1.nyc.gov/site/dss/index.page>

Department of Homeless Services

<https://www1.nyc.gov/site/dhs/about/inside-dhs.page>

Flatiron/23rd Street Partnership

- Public Safety Program
<https://www.flatirondistrict.nyc/bid-programs/public-safety>
- Social Services Program
<https://www.flatirondistrict.nyc/bid-programs/social-services>
- Urban Pathways
<https://www.urbanpathways.org/>

ADDITIONAL RESOURCES TO HELP THOSE IN NEED:

https://www.flatirondistrict.nyc/uploaded/files/PDFs/Services_In_Need_Card_1.pdf

<https://www.newyorkcares.org/>



WHAT TO DO IF YOU SEE SOMEONE YOU BELIEVE TO BE HOMELESS OR IN NEED OF HELP:

Use the 311 app (<https://apps.apple.com/us/app/nyc-311/id324897619>) or call 311 and ask for Homeless Outreach.

If you see someone believed to be facing mental health issues, please call 311 and ask for NYCWELL or call 1-888-NYC WELL (1-888-692-9355) to have a team from the Dept of Health and Mental Health respond.

When speaking with 311, please ask that complaints be directed to the Department of Homeless Services (DHS) or Homeless Outreach and not the NYPD. While calls should automatically be routed to DHS with any homeless issues, unless it is an immediate public safety threat in which case one should call 911, some calls are still being routed to the NYPD. This routing issue is recognized by the City and is in the process of being corrected.

If you would like to learn more about Community Board 5's public safety efforts, please contact: Marisa Maack, District Manager/Community Board 5 at marisa@cb5.org

You may also reach us anytime, we are here to support the community in any way that we can.

Sincerely,

Keats Myer,

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